

# A World Enlightened by Reading

Building a powerful export business



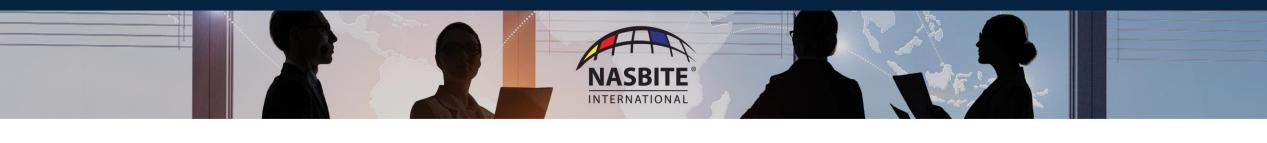


## Erica Tucker

Global Libraries & Education Sales International Product Support

**OverDrive** 





# Today's agenda









# The leading digital reading platform

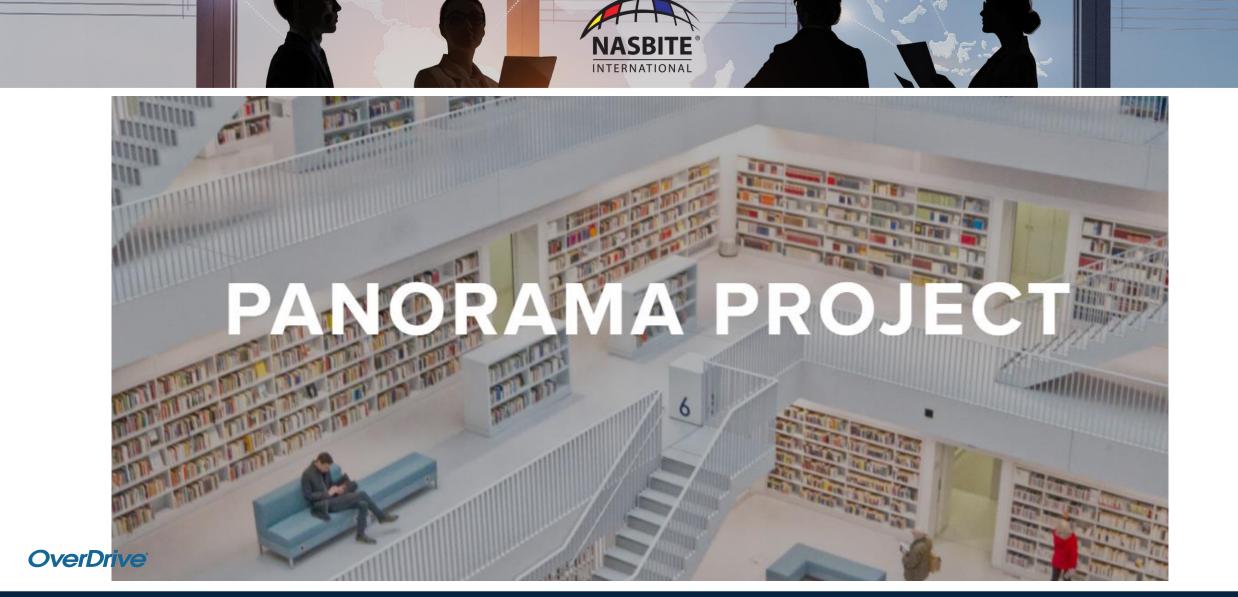
- Founded in 1986 with headquarters in Cleveland, OH
- 53,000 libraries and schools in 78 countries
- Partners also include higher ed and corporate libraries
- Catalog of millions of titles in 100+ languages from 30,000+ publishers
- Certified B Corporation













# What we do





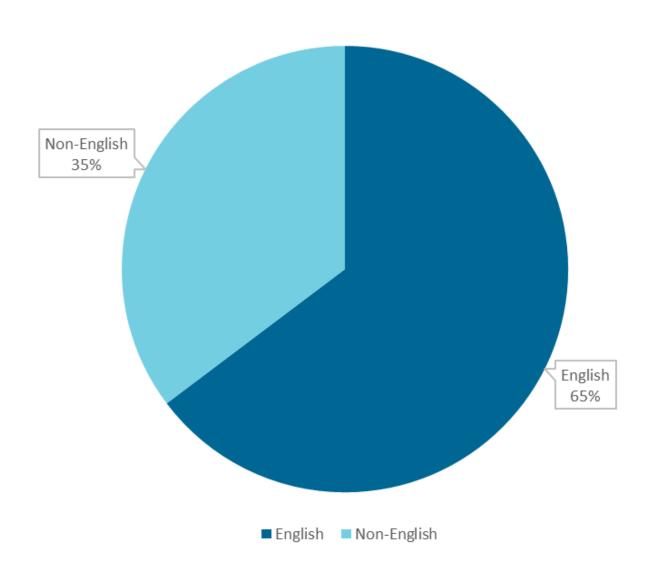






### Title Availability by Language English & Non-English









### Rest of World languages includes:

Korean

Polish

Romanian

Hungarian

Finnish

Dutch

Tamil

**Afrikaans** 

Danish

Hebrew

Turkish

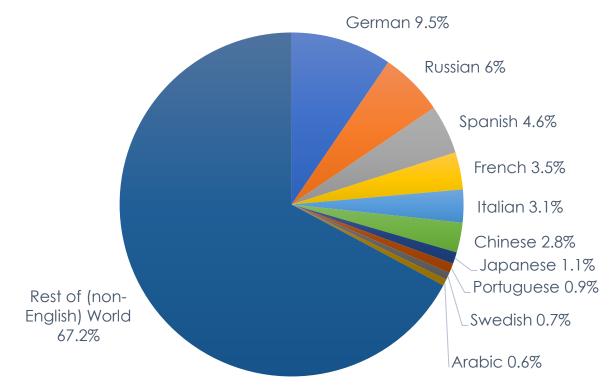
Hindi

Somali

Yiddish

Sudanese

### Title Availability by Language, Non-English





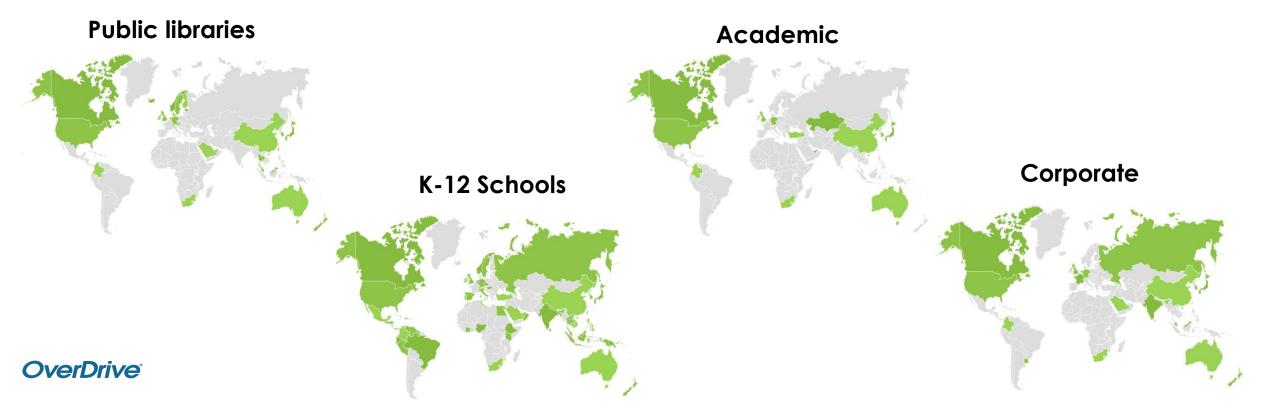
# A world enlightened by reading







# 53,000 customers in 78+ countries







"מרכז הספר והספריות הוא ארגון ללא מטרות רווח הפועל לקידום הספריות הציבוריות הספרות והקריאה בישראל"

מתוך חזון המרכז

















# Biblioteken i Göteborg























# **Queensland** Government



香港中文大學(深圳) The Chinese University of Hong Kong, Shenzhen



Department of Education and Training







CCBJGWLU 電子図書館

国深 际期 学的 Shekou International School

EUROPEAN

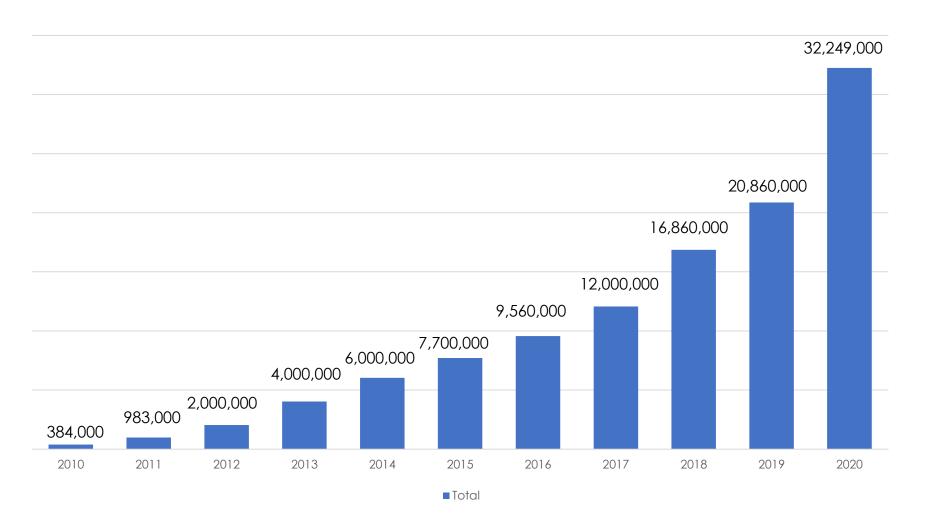


CENTRAL

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#### Checkouts Growth Global Market 2010-20







An international business requires international employees



#### Languages spoken by our USbased team members include:

Russian
German
Spanish
Mandarin Chinese
Hindi
Arabic
Cantonese
Polish
French
Portuguese

























The LIBRARY ASSOCIATION of IRELAND

Cumann Leabharlann na hÉireann



Australian Library and Information Association

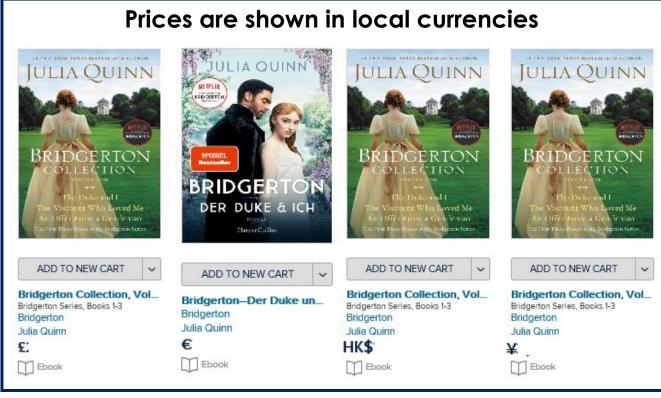
서울국제도서전 Seoul International Book Fair



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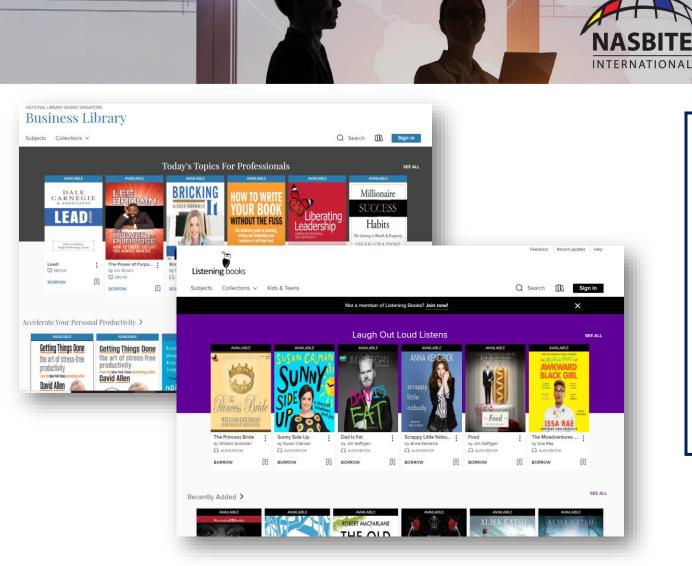


# How we solve for international challenges













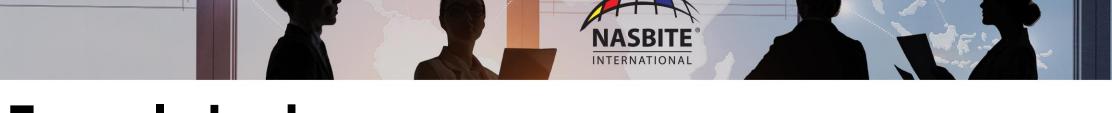
# Marketing materials are adapted





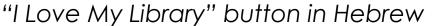


Advancing Global Business



# Translated swag







"I Love My Library" button in Arabic







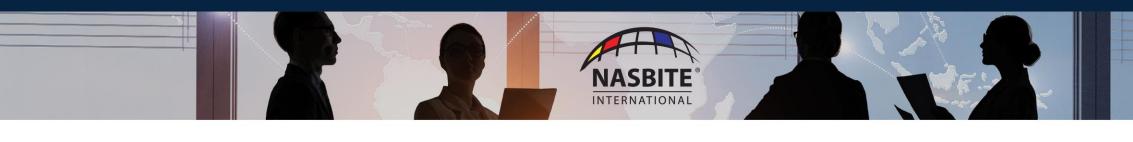


A murder mystery themed train inspired by Agatha Christie's <a href="#">And Then There Were None</a>



A Middle Earth inspired train, with J.R.R. Tolkien quotes on the train walls





# Learnings shared with you today

- Target markets with natural alignments
- Invest in understanding the nuances and needs of the markets you want to be in
- Embrace a wide array of comfort levels
- Lean into resistance
- Relationships are key





# Questions?









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